

Thanks

Congratulations on purchasing an Angelo Décor product.
We thank you for your patronage.

Please read all of the documents included with this product, they will help to ensure ease of use and guide you in protecting your investment. We recommend keeping a copy of these documents and your sales receipt in a safe location.

- ✓ **UNPACKING**
- ✓ **PRODUCT REGISTRATION**
- ✓ **USE AND CARE**
- ✓ **WINTER STORAGE**
- ✓ **WARRANTY**

UNPACKING

Unpack this item carefully. If your product includes any small parts or accessories, these may be wrapped separately for safe transport. The foam packaging may also be used to hold small parts, so be sure to go through all packaging thoroughly before discarding. We recommend keeping the box to store this item in during freezing temperatures.



MISSING PARTS? HAVE QUESTIONS?

Before returning to the store we invite you to visit our website or contact our support team for assistance.

We're here to help.

EMAIL: customersupport@angelodecor.com

CALL: 1-855-8-ANGELO

FAX: (780) 453-6620



PRODUCT REGISTRATION

Register your product to protect your warranty:

www.angelodecor.com/register

Follow us on:



Twitter

twitter.com/angelodecor



Facebook

facebook.com/AngeloDecorInc



Google+

[plus.google.com +AngeloDecor](https://plus.google.com/+AngeloDecor)

USE AND CARE

This product is designed and manufactured for convenience and durability. When properly maintained it will provide years of enjoyment. For fountains and birdbaths, all basins should be cleaned periodically to prevent mineral deposits and contamination. Use a soft cloth and a 30% / 70% mixture of vinegar and warm water (or a mild detergent and warm water) if needed. **Do not use harsh chemicals as this will damage the finish and material, and void your warranty.** Add clean water regularly and ensure the pump is always fully submerged. Disconnect and empty the item of any water if it will not be used for an extended period of time.

When placing this product, we recommend choosing a location free from falling debris (leaves, branches, etc.) and one that will provide periods of shade during the day to help prevent excessive exposure to the sun. We recommend applying a clear sealer to the product annually, to help protect both the finish and material. These sealers can be found at home improvement retailers in brush-on and spray-on varieties. Follow the manufacturer's directions for application and best results.

This product is not intended for use in temperatures below 5°C (41°F). Empty, dry and store this product prior to these temperatures setting-in.

WINTER STORAGE

As a result of the damage that can be caused by the freeze and thaw cycle, we advise drying and storing this product in a warm location during freezing temperatures. **Fountain bowls, risers, pedestals, tops / finials and other components that collect or sit in water should not be left outside in freezing temperatures.** Any piece that has the ability to hold water, snow or ice, or any part that is placed directly on the ground surface can be affected. Any piece that has been continuously submerged in water, such as the bowl or riser requires adequate time to dry properly before it is stored.

If you must leave the product out, here are some tips to help protect it:

- Empty and allow ample time for the product to dry.
- Remove the pump, riser, top and any small components and store indoors.
- Elevate any parts that are in contact with the ground using small strips of wood (or another material that will not retain moisture).
- When completely dry, cover the product, making sure that water, ice or snow will not accumulate in any of the basins. Seasonal covers can be purchased or the item can be wrapped in burlap or another absorbent material (like an old blanket or towel) and then covered with a tarp or plastic.

Check the item periodically to ensure the cover is in place and that water, snow or ice is not accumulating.

LIMITED WARRANTY

Our products are manufactured with the highest quality standards and supported by the best warranty program in the industry. This product is warranted to the original user against defective materials and workmanship for a period of 1 year. Any included lighting and/or solar accessories are covered for a period of 90 days. **The limited warranty does not cover any costs associated with the installation or removal of products subject to warranty claims or the cost of returning the products.** This limited warranty will commence from the date of purchase. Replacement liability is limited to any part or parts of the unit which have failed due to defective material or workmanship. Proof of purchase is required for all claims against this limited warranty. This limited warranty is void if the product has been damaged by accident, misuse, alteration, negligence, abuse, improper installation and / or operation, modification, or other causes not arising from defects in the material or workmanship. This limited warranty extends only to the original user of the product. For fountains with multiple parts, this warranty covers only the individual component of the unit that may be defective. Replacement parts may be available to the consumer through the original selling dealer, or our customer service department.

PAINT AND COLOR RETENTION, DISINTEGRATION, WARPING, OR LOSS OF SHAPE

On the decorative / visual parts of a product, the paint finish will not peel from the unit (note the exclusions below). While the inside of the bowl, or water reservoir area will also hold its base color, due to being constantly submersed in water these parts are not covered by this portion of this warranty. This area can be addressed using standard paints. Details of the process can be found at our website: www.angelodecor.com. The paint and UV protection are designed to protect the entire finish against a complete breakdown of color. As all finishes fade gradually with time our limited warranty protects only against severe or complete fading in the first year. This limited warranty protects against any loss of original shape or warping, severe cracking or disintegration from exposure to the sun or outdoor heat. Fountain bowls and reservoirs will hold water without leaking. The appearance of some small hairline cracks is normal and not deemed to be defective.

THIS LIMITED WARRANTY IS VOID IF THE PRODUCT HAS BEEN DAMAGED BY ACCIDENT, MISUSE, ALTERATION, NEGLIGENCE, ABUSE, IMPROPER INSTALLATION AND / OR OPERATION, MODIFICATION, OR OTHER CAUSES NOT ARISING FROM DEFECTS IN THE MATERIAL OR WORKMANSHIP.

THIS INCLUDES, BUT IS NOT LIMITED TO, THE FOLLOWING:

FREEZING WATER DAMAGE CAUSING CRACKING, FLAKING OR CRUMBLING

Improper storage that allows water to freeze within a fountain or birdbath may cause damage and is considered negligence, voiding your limited warranty.

WATER DAMAGE CAUSING PAINT PROBLEMS

Using "hard water" and caustic cleaners affects the painted surface. Failure to keep the unit clean, and use of these materials, void this limited warranty. Using water additives such as bactericide, chlorine, etc., which affects the paint surface, also voids this limited warranty.

WARRANTY PROCEDURE

If your product was damaged by accident, misuse or negligence, you may be able to repair it or purchase replacement parts. The material this product is manufactured from can be repaired with glues, epoxy putties and paints that are readily available at most major retailers. We encourage and support your efforts with extensive technical help on these repair materials and techniques at our website: www.angelodecor.com

If you'd like to submit for a warranty inspection, please mail or email the following:

- 1** A copy of your proof of purchase, mandatory for any warranty claims.
- 2** Your shipping address and a daytime telephone number that you can be reached at.
- 3** Digital image(s) of the problem. If you're unable to send digital images, printed images can be mailed to our address below.

Upon receipt, someone from our customer support team will review your request and advise of the options available to you. Please note, you may be asked to send the affected product or parts prepaid for inspection to the address below.

Angelo Décor International Inc.

13619-149 Street NW,
Edmonton, Alberta, Canada
T5L 2T3

Email: customersupport@angelodecor.com

Toll Free: **1-855-8-ANGELO** (1-855-826-4356)

Phone: **780-453-6646**

Fax: **780-453-6620**

www.angelodecor.com

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, IMPLIED WARRANTIES, INCLUDED BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE DURATION OF THE APPLICABLE EXPRESS WARRANTIES PROVIDED WITHIN.